



INNOVATIVE QUALITY PRODUCTS AND SYSTEMS

Provides services to companies desiring to implement or improve their business management system, including manufacturing and software development areas.

SERVICES



CONSULTING

- ISO 9001 • IATF-16949 • ISO 14001 • ISO 45001
- ISO 27001 • ISO 20000 • Internal Audits

ISO 9001/IATF-16949

A practical approach to implementing ISO 9001 and sector-specific requirements for manufacturing and software development areas.

ISO 14001

A comprehensive approach for an effective environmental management system in manufacturing and service.

ISO 45001

Offers an effective safety management system as IQPS assists you in ISO 9001 and ISO 14001 integration.

ISO 27001/TISAX

Provides consultation for independent certification of a company's Information Security Management Systems (ISMS).

ISO 20000

A streamlined approach to planning and establishing a Service Management System (SMS).

COMBINE MANAGEMENT SYSTEMS

Provides consultation and expertise to simplify your implementation.

- ISO 9001/14001/45001/IATF-16949
- ISO 9001/27001/20000/14001



TRAINING

- ISO 9001
- Corrective Action
- Internal Auditing
- Software Quality
- IATF-16949



AUDITING

Independent quality and environmental management systems, auditing services, and support for small to large companies, reducing the load on invaluable internal staff resources.

These audits are suitable to be presented for registration and certification third party audits.



DESIGN

Productivity support services such as Equipment Design and Process Modeling.

WHAT PEOPLE SAY

"Robin has been performing our internal audits for a number of years. Through her knowledge of the industry, as well as the various ISO requirements, she makes a significant contribution to our ISO 14001 system." **Ron Hardesty, EH&S - Dana Glacier Vandervell Co. - OH**

"Robin Dudash of IQPS has been instrumental in helping us receive our ISO 9001 certification. Her knowledge and professional attitude have created an excellent atmosphere to complete our tasks. We feel very confident that we are in compliance with Robin's direction. We would recommend her highly." **Chuck Kempf, General Manager - Mitchell and Westerman, Inc. - PA**

"This internal audit online training course is logical and covers the internal audit area very well. It was a very good test."
Shiwei (Charlie) Lan, General Manager - Operation Nautitech Mining System Ltd., Australia



COURSES



ONSITE COURSES

CERTIFIED SOFTWARE QUALITY ENGINEERING CSQE ONSITE COURSE

Based on the ASQ Body of Knowledge and provides a comprehensive presentation of all aspects of software quality engineering.

ISO 9001 INTERNAL AUDITING ONSITE COURSE

While using your company's own case studies, this practical, hands-on ISO internal auditor training course teaches the finer points of internal auditing, such as selecting the internal audit trail to follow and following this trail through the process. Keep in mind that the process may crossover into other departments.

ROOT ANALYSIS AND CORRECTIVE ACTION ONSITE COURSE

While using your company's own examples of corrective actions, the course will discuss, understand, and apply the 7-step RCA training process.

IATF-16949 EXECUTIVE OVERVIEW ONSITE (4 HOURS)

This course establishes the automotive supplemental requirements of a quality management system and is used in conjunction with ISO standards.

IATF-16949 CORE TOOLS ONSITE COURSE (8 HOURS)

Provides a practical discussion and application of the required IATF-16949 Core Tools.

- APQP • PPAP • SPC • FMEA • MSA
- Customer-Specific Requirements

IATF-16949 INTERNAL AUDITING ONSITE COURSE

A 2-day course, using your company's own case studies, the course will discuss, understand, and conduct systemic and process audits. Training for Core Tools and Customer-Specific Requirements as well as practical internal auditor training is also required.

INTERNATIONAL & ONLINE COURSES

ONLINE ASQ CERTIFICATION PREP COURSES

• CERTIFIED SOFTWARE QUALITY ENGINEERING CSQE EXAM PREP ONLINE COURSE (\$295)

Pre-recorded self-study and webinar sessions.

ONLINE QUALITY AUDITOR COURSES

• ISO INTERNAL AUDITOR TRAINING ONLINE COURSE (\$295)

A 16 hour internal audit online training course based on the On-Site Internal Auditor Course.

• IT INTERNAL AUDITOR TRAINING ONLINE COURSE (\$295)

A 16 hour online, self-study course tailored for service organizations providing software development.

ABOUT INSTRUCTOR



ROBIN DUDASH

PRESIDENT IQPS, CMQ/OE, CSQE, CRE, CQE, CQA, CCT, ANAB-LA, IRCA-LA, WLA-LA, MBA

- Senior ASQ member since 1994 & ASQ Education Chair for 18 years
- Conducts consulting for ISO/IATF-16949, ISO 14001, ISO 27001, ISO 45001, and ISO 20000, combined management system development, training services, and internal quality auditing.
- Subcontracted Lead Assessor for SRI (Steel Related Industries Registrar)
- Previously involved with the project planning and certification efforts of a multi-site registration for a specialty flat-rolled steel company. Responsibilities included internal audits and supplier quality assurance audits. Prior assignments included Area Technical Manager for process control functions in all strip finishing, which included 23 operating units and processing stainless and electrical coils from hot band to ship. Managing a team of engineers, welders, and metallurgical technicians. Efforts focused on identifying and managing key process variables, continuous improvement projects, and resolution of customer complaints.
- A design leader at a Major Pittsburgh Engineering company with responsibility for the Q-BOP/Caster Computer Control System in excess of \$2 million at a major carbon steel producer. Projects were fully automated control systems and contracted to attain 99.9% system reliability. While attending college and after college, Robin was a Systems Engineer, who developed optimized computer models for BOF charging and cold mill rolling performance.
- Taught an ISO 9001 Interpretations class, Internal Auditing class, and DOE at Butler County Community College.
- Teaches a Certified Software Quality Engineering Refresher course & CQA for ASQ examination.
- Accredited IRCA Lead Auditor ISO 27001 for 16 years
- Accredited Exemplar Global Lead Auditor ISO 9001 for 27 years
- Accredited IAQB Qualified Lead Auditor for IATF-16949 for 18 years (1998-2019)
- Certified World Lottery Association (WLA) Lead Auditor for 4 years